



OFFICE OF THE  
INSPECTOR GENERAL OF POLICE  
ISLAMABAD  
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STANDING ORDER NO. 04/2019

Subject: MECHANISM TO DEAL WITH COMPLAINTS RELATED TO  
NON REGISTRATION OF FIRs AND MATTERS RELATED TO NON  
PERFORMANCE OF FUNCTIONS AND DUTIES OF POLICE


*Whereas, in compliance with the order passed by the National Judicial (Policy Making) Committee, the Addl. SP, Islamabad is being designated as SP/Complaints to deal with applications for non-registration of FIRs under Section 22-A CrPC till the time the post is sanctioned by the competent authority. A case for sanctioning the post of SP Complaints along with staff has already been initiated vide letter No. 989/E-I dated 27.02.2019.*

*Whereas, the following Supreme Court's order (Younas Abbas Vs Additional Sessions Judge, Chakwal (PLD 2016 SC 581) needs implementation:*

*"The ex-officio Justice of the Peace, before issuance of a direction on a complaint for the non-registration of a criminal case under sub-section (6)(i) of section 22-A, Code of Criminal Procedure must satisfy himself that sufficient material is available on the record, such as application to the concerned SHO for registration of the criminal case and on his refusal or reluctance, complaint to the higher police officers i.e. DPO, RPO etc., to show that the aggrieved person, before invoking the powers of ex-officio Justice of the Peace, had recourse to the high ups, in the police hierarchy."*

- (3) He shall decide the application within 07 days positively through a speaking order spelling out the reasons as per Section 24-A of the General Clauses Act;
  - (4) He shall supply a copy of the order to both parties;
  - (5) If the complaint is found to be cognizable, the SP/Complaints shall ensure registration of FIR forthwith and shall hold the concerned SHO/SDPO accountable by initiating departmental action against them for non-performance of statutory duty;
  - (6) If the complaint is found to be non-cognizable, the same shall be mentioned in the speaking order as Para-ii(3) supra;
  - (7) If the complaint is found to be false, directions will be issued to initiate necessary legal action under the relevant law
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- (3) He shall decide the application within 07 days positively through a speaking order spelling out the reasons as per Section 24-A of the General Clauses Act;
  - (4) He shall supply a copy of the order to both parties;
  - (5) If the complaint is found to be cognizable, the SP/Complaints shall ensure registration of FIR forthwith and shall hold the concerned SHO/SDPO accountable by initiating departmental action against them for non-performance of statutory duty;
  - (6) If the complaint is found to be non-cognizable, the same shall be mentioned in the speaking order as Para-ii(3) supra;
  - (7) If the complaint is found to be false, directions will be issued to initiate necessary legal action under the relevant law (i.e. Section 182/211 PPC).
- iii. The DIG/Operations, Islamabad shall supervise the working of SP/Complaints and shall ensure compliance of this order in letter and spirit.
  - iv. Monthly report of complaints shall be submitted to the AIG/Establishment during 1<sup>st</sup> week of every month.

2. This issues with approval of the Inspector General of Police, Islamabad and in partial modification of the subject Standing Order issued vide No. 212-32/Legal/CPO, dated 14.03.2019.

  
AIG/Establishment  
for Inspector General of Police  
Islamabad